



**LeicesterShire**

## **Easy Access to the Help to Claim service Leicestershire & Northamptonshire**

**Help to Claim can support you with your Universal Credit application**



**Call 0800 144 8444**

This is the national number for Help to Claim - call free Monday-Friday 8am-6pm



**Go to <https://citizensadviceleicestershire.org/get-advice/helptoclaim/>**

Your query will appear directly in the local project team in box



**Web chat at [www.citizensadvice.org.uk/helptoclaim](http://www.citizensadvice.org.uk/helptoclaim)**

A Help to Claim adviser will talk through the process of completing the form in real time - available Monday-Friday 8am-6pm



**Email us at [Helptoclaim@citizensadviceleicestershire.org](mailto:Helptoclaim@citizensadviceleicestershire.org)**

Your query will appear directly in the local project team in box

## Help to Claim can help you with your Universal Credit application

It's free, independent and confidential. Every year, our Help to Claim advisers help thousands of people get the help they're entitled to. You can chat to an adviser online, or you can call us.

### What we can help with

- Find out if you're eligible for payments
- Fill in your application
- Prepare for your first JobCentre appointment
- Check your first payment is correct

[citizensadvice.org.uk](https://citizensadvice.org.uk)



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## Applying for Universal Credit

You can apply online, or in some special circumstances, over the phone or from home.

### What you'll need

If you can, collect this information in advance. This will save you time and make it easier to apply.

To start the application, you'll need details of your:

- Housing
- Income and savings
- Childcare situation
- Other benefits, if you get any

You can find out more about what you'll need at each stage of your claim here:

[citizensadvice.org.uk/StartingYourClaim](https://citizensadvice.org.uk/StartingYourClaim)

